

How To Set-Up MFA With the Microsoft Authenticator App <u>SalveRegina University Information Technology</u> Revised 7/29/2019

How To Set-Up MFA With the Microsoft Authenticator App

The following instructions are helpful to those who have already authenticated and are able to access their email, and who want to add the **Microsoft Authenticator App.**

You may need to log back into <u>https://aka.ms/setupsecurityinfo</u>. Once logged in, click on "**Add security info**" from the bottom of the page. Select "**Authenticator app**" from the list.

Add security info			
Which security info do you want to add?			
Ô	Authenticator app		
R	Alternate phone		
	Cancel		

You will see the following screen and at this point you will need to add the Microsoft Authenticator app to your smart phone



Keep your account secure

Sometimes your organization needs more info to make sure it's you. Set up the security info below so you can prove who you are.

\wedge	Authenticator app Set up your mobile app and approve a notification
	Set up
Choos	se security info
Get he	elp
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Adding the Microsoft Authenticator app to your smart phone

Adding and configuring the Microsoft Authenticator app is a multi step process and is another way to authenticate your Salve email. A smart phone with a data plan or wifi access will be required to setup the app. The steps have been broken out to assist you with the setup.

Download and install the Microsoft Authenticator App to your cell phone:

 On your smart phone, access the App Store (If you have an Apple iPhone) or the Google Play Store (If you have an Android based phone) and search for "Microsoft Authenticator". The app icon will look like this:



2. Download and Install the app to your device.

3. Launch the app and click on the plus symbol "+" in the upper right hand corner to add an account.



5. Your phone will now be at a screen that wants you to scan a QR code. Set your phone aside and return to your computer.



**Now, please return to your computer. If you have not already done so, press "Set Up.

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 Authenticator app Set up your mobile app and appr 	ove a notification		
Set up			
Choose security info			
Get help			
Cancel			

- 1. Choose "Next" again on the "Set up your account" dialog box.
- 2. You are now prompted to scan a QR code. Wake up your smart phone if the screen has fallen asleep and select the Microsoft Authenticator app. It should be on a screen where it's prompting you to scan a QR code. Raise your phone to your computer screen as if you're taking a picture. Scan the QR code on your computer screen with your phone.



3. After scanning the QR code, you should now see your Salve email address listed under the Accounts in the app on your phone.



- 4. Click "Next" after scanning the code with your phone.
- 5. Microsoft will now attempt to send you a notification via the Microsoft Authenticator app. A dialog box should appear on your smartphone asking to **Approve** or **Deny** the request. To complete the setup, you must choose **Approve**.

Approv Salve Regi	e sign-in? na University @salve.edu
Deny	Approve

*note: If you receive the following warning stating the request has timed out, try clicking on "**Resend Notification**". Microsoft will attempt to send you another notification prompt like the one seen above.

Approve the notification we're sending to your app.		Let's try it out			
A Marrier Frankrik	44	Approve the notification we're sending to your app.			
		Notification timed out			
Resend notification	Resend not	fication			
Enter a code instead	Enter a cod	instead			
Court I III		Control			

6. Click "**Done**" after the Microsoft authenticator app has successfully been setup on your phone. You should now see the authenticator app listed as on of the verification security options on your profile.

