



Salve Regina University Information Technology

Network Access Registration for Macintosh Computers at Salve Regina University

Salve Regina University has instituted a network access control system to provide a safe and secure computing environment for all computers and devices that use the University's network. Registration is required for all devices that wish to connect and use these network resources. The following instructions are provided as a guide to assist students with connecting their Macintosh computers to the University's network.

The registration process can be broken down into three basic steps:

1. Connecting your Macintosh computer to the University's network.
2. Completing any required updates on your Macintosh computer that are necessary to meet the minimum requirements for access.
3. Completing the registration of your Macintosh computer at the Network Access Control web site

In order to successfully connect to the University's network, all Apple computers must have an antivirus installed and meet the supported OS requirements.

Mac OS X Supported Operating Systems and antivirus AVG (free; www.avg.com)

10.13.6 High Sierra

10.14.6 Mojave

10.15 Catalina and higher revisions

Step 1 - Connecting to the Wireless Network:

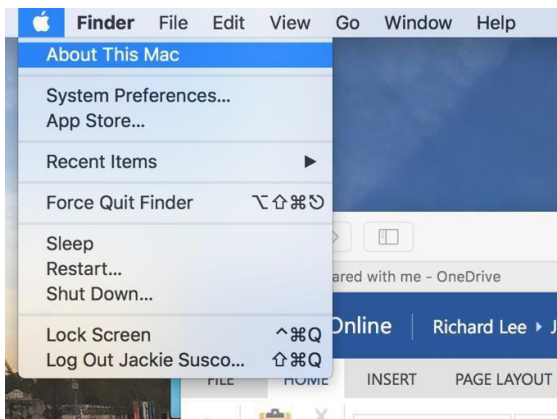
Connect your computer to the wireless network by selecting the Wi-Fi icon on the top right of the menu bar. Click on "**SRU-Community**" if you are an active Salve student, faculty, or staff member.





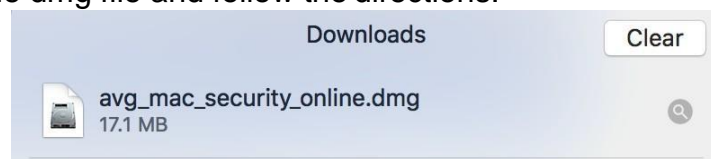
Steps 2 – Meeting Minimum System Requirements:

- a. Verify the Operating system version by selecting the Apple Menu icon, (top left corner). Then clicking “About This Mac”. If the version matches the Operating System requirement listed, please continue to step b. If not, click on “Software Updates” and install the latest updates. *(Make sure the power charger is plugged into your laptop prior to starting the updates).*



- b. Check that anti-virus software is installed and up to date. Once it is up to date, you can move on to registration, which is **Step 3** in these instructions. Otherwise follow the instructions below to download and install the AVG antivirus software.

1. Go to: <https://www.avg.com/> Click the Green ‘Download’ button in the center of the screen.
2. The installer file “avg_mac_security_online.dmg” is then downloaded to your computer. Click the icon to run the dmg file and follow the directions.



3. Once the installation is completed, AVG will open automatically and be located in the top right of the menu bar. Open the AVG menu, and then select Update Now. Let update run through.



Step 3 – Wireless Network Registration.

Once your Mac computer meets the minimum requirements for operating system updates, anti-virus installation and anti-virus definition updates, you can proceed to register your computer to gain full access to the network.

- a. Open your web browser and go to “https://portal.salve.edu”. You will be redirected to the Network Access Control Registration page.

**Note: You may receive a message stating “This Connection is Not Private”. If you do, click on “Show Details”.*

This Connection Is Not Private

This website may be impersonating “portal.salve.edu” to steal your personal or financial information. You should go back to the previous page.

Show Details

Go Back

Then click on “Visit this website” towards the bottom of the message.

This Connection Is Not Private

This website may be impersonating “portal.salve.edu” to steal your personal or financial information. You should go back to the previous page.

Go Back

Safari warns you when a website has a certificate that is not valid. This may happen if the website is misconfigured or an attacker has compromised your connection.

To learn more, you can [view the certificate](#). If you understand the risks involved, you can [visit this website](#). ←



- b. You should now arrive at the Network Access Control Registration page. Click **Agree** to the Computer and Network Use Policy to continue.



- c. Please read the directions on the Welcome page, then navigate to the “Salve Regina University Community Members” section, and then select “**START**” or “**Click here to continue**”.





- d. On the “User Registration” page, enter your Salve username and password, then select “Continue”.

SALVE REGINA UNIVERSITY

Network Access Control

Salve Regina University Registration

User Registration

Each user is required to verify that their PC will meet established network policies prior to connecting to the network.

You must already have an active Salve Regina University account in order to register.

- If you know your username and password fill out the form below and click the download button.
- If you do not know your username and password, contact the Help Desk (401) 341-7777 option 2.

When you have filled out the form, you may be prompted to download and run a security scan to verify that your PC will meet these policies. The process will take approximately one to two minutes. Do not interrupt this process while it is running.

Enter your username and password. Then click the Continue button.

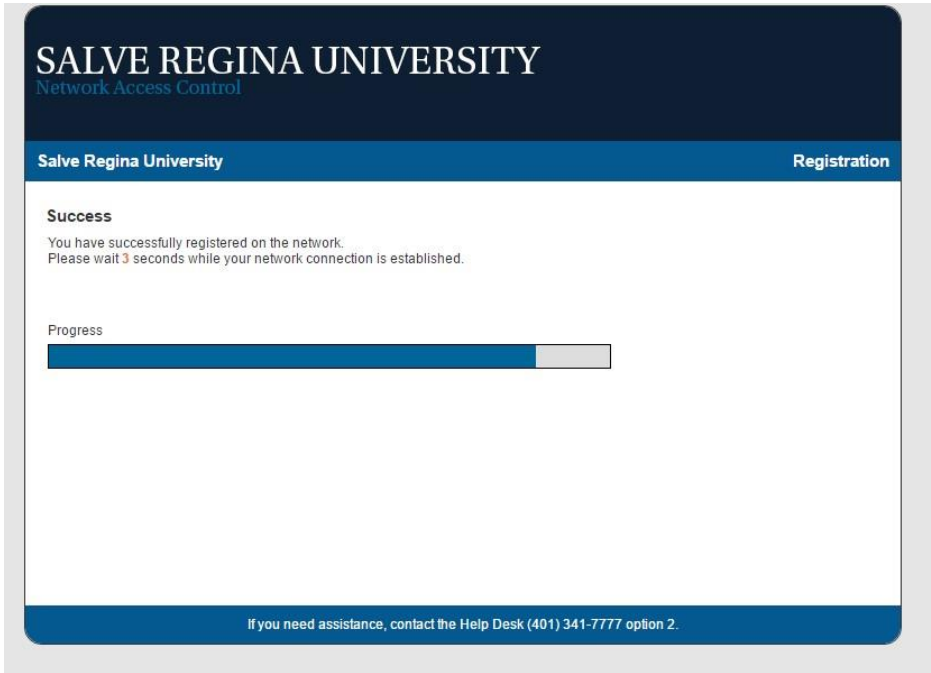
[Instructions](#)

Username

Password



- e. The browser will now redirect you to the success screen. A progress bar will appear. When it is complete, the message shown below will instruct you to close and reopen your browser. At this point, you should be registered to the SRU-Community network and have access to the portal.



Should you have trouble registering to the SRU-Community network through Fortinet, please feel free to contact the Technology Services Center at 401-341-7777 and a technician will assist you with registering on the network.